



# The A.I. Awards 2024 Shortlist

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## AI Solution of the Year

**ADNOC Offshore & AIQ** – Drill Novus

**Pecan AI**

**Benchmark Gensuite®** – Genny AI

**Pega** – Pega GenAI Blueprint

**EY** – EY.ai EYQ

**Pencil, part of The Brandtech Group** –

**Fivecast** – Fivecast MATRIX

Pencil

**Glean** – Glean Platform

**Penguin Solutions** – OriginAI / Scyld

ClusterWave

**Granica**

**Penta Group**

**Kumo AI** – Kumo

**Uniphore** – Uniphore X-Platform

**MORI Associates** – Centralized

**vControl**

Endpoint Security Visibility Framework

**PagerDuty** – PagerDuty Operations

**WalkMe** - WalkMe<sup>x</sup>

Cloud (AIOps)

**Wolters Kluwer** – CCH AnswerConnect





## AI Implementation of the Year

**AI21 Labs**

**Privacera** – Privacera AI Governance

**Aiden Technologies**

**Pure Storage** – Pure Storage AIRI//S

**Galileo** – Galileo Luna

**Securiti** – Data+AI Command Center

**Geolytix**

**TransPerfect** – GlobaLink Now

**IBM** – Watsonx.ai

**TuMeke** – TuMeke Risk Suite

**John Snow Labs** – Healthcare NLP

**Wildix** – x-hoppers

**Moveworks** – Moveworks GenAI

**WNS Global Services** – EXPiRiUS

Enterprise Copilot

**ZoomInfo** – ZoomInfo Copilot

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## AI Startup of the Year

**AI21 Labs**

**Baffle** – Baffle Data Protection

**AI Demand Pro**

**Bearing AI**

**Aiden Technologies**

**Cyberdis AG** – Cyberdis Awareness

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## AI Startup of the Year (continued)

**Darrow**

**Launch Labs - Ignite**

**Fetcherr**

**LILT – Contextual AI Engine**

**Fivecast – Fivecast MATRIX**

**Portal - RAFA**

**Glean – Glean Platform**

**RunPod**

**Granica**

**Thoughtful AI**

**Hammer Corp – Hammer AI**

**Tribble AI**

**Kumo AI – Kumo**

**Wildix – x-hoppers**

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## Most Innovative AI Technology

**ADNOC Offshore - Integrated**

**Black Kite – Black Kite Platform**

Intelligent Subsurface AI Modelling

**CADDi – CADDi Drawer**

Application (IISM)

**Celonis – Process Intelligence Platform**

**AnswerRocket – Max**

**Ellucian – Ellucian Journey**

**Archetype AI - Newton™**

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## Most Innovative AI Technology (continued)

**Fastly** – Fastly AI Accelerator

**Traceable AI**

**Galileo** – Galileo Luna

**TransPerfect** – GlobalLink Now

**Kumo AI** - Kumo

**vControl**

**LILT** – Contextual AI Engine

**Wildix** – x-hoppers

**Privacera** – Privacera AI Governance

**Yieldmo** – Yieldmo Dynamic Format

**Pure Storage** – Pure Storage AIRI//S

Optimization

**Synechron Ltd** – Synechron Nexus

**ZoomInfo** – ZoomInfo Copilot

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## AI Innovation of the Year

**ADNOC Offshore** – AR360

**AI21 Labs**

**ADNOC Offshore** – Digital Coating

**Aiden Technologies**

Inspection Portal

**Bearing AI**

**ADNOC Offshore** – ADNOC Machinery

**Copyleaks** – AI Detector

Lab Platform (MLP)

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## AI Innovation of the Year (continued)

**Darrow**

**Novva Data Centers – WIRE Robotic**

**Fetcherr**

**Dogs**

**Glean – Glean Platform**

**Pecan AI**

**Index Engines - CyberSense®**

**Pega – Pega GenAI Blueprint**

**MinIO – MinIO Enterprise Suite Object**

**SOCi – SOCi Genius**

**Store**

**TuMeke – TuMeke Risk Suite**

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## Best AI Integration

**ADNOC Offshore – Foresight**

**John Snow Labs – Healthcare NLP**

**ADNOC Offshore & AIQ – RockInsight**

**Launch Labs – Ignite**

**Celonis – Process Intelligence Platform**

**Logz.io – Logz.io Observability IQ™**

**Ellucian – Ellucian Journey**

**Lucid Software – Integrating AI in**

**Fetcherr**

**Lucid's Intelligence Platform**

**Indium Software**

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## Best AI Integration (continued)

**Marriott Bonvoy & Publicis Sapient –**

Homes & Villas

**New Relic –** New Relic AI

**SandboxAQ –** AQNav

**Securiti –** Data+AI Command Center

**ThomasArts**

**Wolters Kluwer –** CCH Axxess

**Xero –** Coveo Generative AI Answers

**ZoomInfo –** ZoomInfo Copilot

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## AI Deployment of the Year

**7Learnings**

**ChurnZero –** Customer Success AI™

**ADNOC Offshore –** Construction Barge

within ChurnZero

Performance Management

**Cloudera –** AI Assistants

**AnswerRocket –** Max

**Komprise –** Komprise Intelligent Data

**AuditBoard –** AuditBoard AI

Management

**Benchmark Gensuite® –** Genny AI

**Pax8 –** Pax8 Marketplace

**CADDi –** CADDi Drawer

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## AI Deployment of the Year (continued)

**Pure Storage** – Pure Storage AIRI//S

**Vcinity, Inc.**

**Skyhigh Security** – Skyhigh Security

**WalkMe** - WalkMe<sup>x</sup>

Service Edge (SSE) Portfolio

**Wildix** – x-bees

**TuMeke** – TuMeke Risk Suite

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## Best AI Platform

**6sense**

**LILT** – Contextual AI Engine

**AI21 Labs**

**Pecan AI**

**Dynatrace** – The Dynatrace Platform,  
powered by Davis AI

**Pencil, part of The Brandtech Group** –  
Pencil

**EY** – EY.ai EYQ

**Portal26** – AI TRiSM (AI Trust, Risk,  
Security Management) Solution

**Glean** – Glean Platform

**Quinnox Inc.** - Qinfinite

**Geolytix**

**SOCi** – SOCi Genius

**IBM** – Watsonx.ai

**Tribble AI**





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## Most Advanced AI Environment

**Adthos**

**Kinaxis** - Maestro

**Broadcom** – VMware Private

**Kumo** – Kumo AI

Foundation with NVIDIA

**Moveworks** – Moveworks GenAI

**ConnexAI** – Athena AI

Enterprise Copilot

**Domino Data Lab**

**Phenom** – Phenom X+

**Galileo** – Galileo Luna

**Snorkel AI** – Snorkel Flow

**Gong** – Gong Revenue Intelligence

**TransPerfect** – GlobalLink Now

Platform

**VAST Data** – VAST Data Platform

**HighLevel**

**WalkMe** - WalkMe<sup>x</sup>







## Best Use of AI-driven Personalization

**6sense**

**Kumo AI – Kumo**

**Attentive** – Attentive AI

**Launch Labs** - Ignite

**Bloomreach** – Loomi Search+

**Paytronix**

**Businessolver** – Benefitsolver

**Phenom** – Phenom Career Site

**ConnexAI** – Athena AI

**Portal** - RAFA

**Ellucian** – Ellucian Journey

**ThomasArts**

**Financial Finesse** – Aimee

**TuMeke** – TuMeke Risk Suite

**Five9** – Five9 Virtual Intelligent Assistant

**WellSaid**

**GroupBy Inc.** – GroupBy Product

**WNS Global Services** – KnowRA+

Discovery Platform powered by Google

**Yieldmo** – Yieldmo Dynamic Format

Cloud Vertex AI Search for Retail

Optimization

**Hammer Corp** – Hammer AI





## Best Use of AI for Healthcare

**Capgemini** – Digital Human Avatar

**Sleep Cycle** – Cough Radar

**Caristo Diagnostics**

**Talkdesk** – Talkdesk Industry

**ConnexAI** – Athena AI

Experience Clouds

**Domino Data Lab**

**Thoughtful AI**

**John Snow Labs** – Healthcare NLP

**TransPerfect** – GlobalLink Now

**LeanTaaS** – iQueue

**Trustwise** – Optimize:ai

**Marchex** – Sentiment Suite

**WellSaid**

**Messagepoint**

**Welocalize, Inc.** – OPAL

**Phenom** – Phenom High Volume Hiring

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## Best Use of AI in Human Resources (HR)

**ADNOC Offshore** – Construction Barge

**Betterworks**

Performance Management

**Businessolver** – Benefitsolver

**Altimetrik** - Empulse

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## Best Use of AI in Human Resources (HR) (continued)

**CYPHER Learning** – CYPHER AI 360

with Copilot

**Phenom** – Phenom Candidate

Relationship Management (CRM)

**Legion Technologies** – Legion

Workforce Management

**Phenom** – Phenom Career Site

**Phenom** – Phenom Talent Marketplace

**Perceptyx, Inc.** – People Insights

Platform

**Phenom** – Phenom X+

**WellSaid**

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## Best Use of AI for Learning

**AvePoint** - MaivenPoint

**CYPHER Learning** – CYPHER AI 360

**Cisco** – Cisco U.

with Copilot

**Compro Technologies** – Engage

**Ellucian** – Ellucian Journey

**Copyleaks** – AI Detector

**Financial Finesse** - Aimee

**Cyberdisse AG** – Cyberdisse Awareness

**TransPerfect** – GlobalLink Now

**WellSaid**





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## Best Use of AI in Finance

**Domino Data Lab**

**Snorkel AI** – Snorkel Flow

**Fivecast** – Fivecast MATRIX

**Synechron Ltd** – Synechron Nexus

**Granica**

**Talkdesk** – Talkdesk Industry

**Intapp** – Intapp DealCloud

Experience Clouds

**KX** – KDB.AI

**TransPerfect** – GlobalLink Now

**Messagepoint**

**Trustwise** – Optimize:ai

**Mozn** – FOCAL

**Wolters Kluwer** – CCH AnswerConnect

**Mr. Cooper Group** – Pyro AI

**Wolters Kluwer** – CCH Axxess

**Portal** – RAFA

**Xero** – Coveo Generative AI Answers

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## Best Use of AI in Customer Service

**ChurnZero** – Customer Success AI™

**Cleeng** – Cleeng Hi5

within ChurnZero

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## Best Use of AI in Customer Service (continued)

**ConnexAI** – Athena AI

**TransPerfect** – GlobalLink Now

**Five9** – Five9 Virtual Intelligent Assistant

**vControl**

**ibex** – ibex Wave iX

**VivoAquatics** – Blu, 24/7 AI Water

**IntelePeer**

Expert

**Launch Labs** - Ignite

**Wildix** – x-hoppers

**Marchex** – Sentiment Suite

**WNS Global Services** – Customer

Survey Verbatim Analytics

**Mr. Cooper Group** – Pyro AI

**WNS Global Services** – EXPiRiUS

**Talkdesk** – Talkdesk Industry

**WNS Global Services** – KnowRA+

Experience Clouds

**Xero** – Coveo Generative AI Answers

**ThomasArts**





## Best Use of AI in Telecoms / Unified Communications / Conferencing

**Lucid Software** – Integrating AI in

Lucid’s Intelligence Platform

**Parrot AI**

**RADCOM** – RADCOM ACE with NetTalk

**Rakuten Symphony** – Rakuten AI for  
Telecom

**RingCentral** – RingEX

**TrueDialog** – TrueDelivery

**vControl**

**Wildix** – x-bees

**Wildix** – x-hoppers

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## Best Use of AI in Cybersecurity

**Aiden Technologies**

**apexanalytix**

**Baffle** – Baffle Data Protection

**BigID** – BigID AI Remediation

Recommendations

**Black Kite** – Black Kite Platform

**Cyberdis AG** – Cyberdis Awareness

**Exabeam** – Exabeam Copilot and Threat  
Center

**Fivecast** – Fivecast MATRIX

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## Best Use of AI in Cybersecurity (continued)

**Index Engines** - CyberSense®

**Skyhigh Security** – Skyhigh Security

**MORI Associates** – Centralized

Service Edge (SSE) Portfolio

Endpoint Security Visibility Framework

**Stellar Cyber** – Stellar Cyber Open XDR

**Privacera** – Privacera AI Governance

Platform

**Securiti** – Data+AI Command Center

**Traceable AI**

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## Best Consideration of Ethics and Governance in AI

**AuditBoard** – AuditBoard AI

**Intapp** – Intapp DealCloud

**Cyberdisse AG** – Cyberdisse Awareness

**Logz.io** – Logz.io Observability IQ™

**CYPHER Learning** – CYPHER AI 360

**Messagepoint**

with Copilot

**Output** – Co-Producer

**Domino Data Lab**

**Parrot AI**

**Fivecast** – Fivecast MATRIX

**Pencil, part of The Brandtech Group** –

**IBM** – Watsonx.ai

Pencil

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## Best Consideration of Ethics and Governance in AI (continued)

**Phenom** – Phenom Career Site

**Securiti** – Data+AI Command Center

**Portal26** – AI TRiSM (AI Trust, Risk,  
Security Management) Solution

**Talkdesk** – Talkdesk Industry  
Experience Clouds

**Privacera** – Privacera AI Governance

**WellSaid**

**rankingCoach GmbH**

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## Best AI-driven Automation Solution

**7Learnings**

**Gramener, a Straive Company** –

**ADNOC Offshore** – AR360

Intelligent Appointment Scheduler

**ADNOC Offshore** – Foresight

**Indium Software**

**ADNOC Offshore** - RoboWell

**Legion Technologies** – Legion

Workforce Management

**ADNOC Offshore & AIQ** – Drill Novus

**MORI Associates** – Centralized

**Copado**

Endpoint Security Visibility Framework

**Fetcherr**

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## Best AI-driven Automation Solution (continued)

**SOCi** – SOCi Genius

**WNS Global Services** – KnowRA+

**ThomasArts**

**Wolters Kluwer** – CCH Axxess

**TransPerfect** – GlobalLink Now

**Xoriant**

**WNS Global Services** – Customer

Survey Verbatim Analytics

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## Best AI-powered Workflow Solution

**7Learnings**

**Jitterbit** – Jitterbit AI

**ADNOC Offshore** – Construction Barge

**Launch Labs** – Ignite

Performance Management

**LILT** – Contextual AI Engine

**Aiden Technologies**

**Tribble AI**

**ConnexAI** – Athena AI

**TuMeke** – TuMeke Risk Suite

**HighLevel**

**WalkMe** - WalkMe<sup>x</sup>

**WNS Global Services** – KnowRA+





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## Best Use of AI in Retail and eCommerce

### **7Learnings**

**Algolia** – Algolia AI Search

**Attentive** – Attentive AI

**Bloomreach** – Loomi Search+

**Fetcherr**

**Geolytix**

**Granica**

**GroupBy Inc.** – GroupBy Product

Discovery Platform powered by Google

Cloud Vertex AI Search for Retail

**Hammer Corp** – Hammer AI

**Kumo AI** – Kumo

### **Legion Technologies** – Legion

Workforce Management

**Pax8** – Pax8 Marketplace

**Paytronix**

**Snorkel AI** – Snorkel Flow

**Talkdesk** – Talkdesk Industry

Experience Clouds

**ThomasArts**

**Trax Retail** – Signal-Based

Merchandising

**Wildix** – x-hoppers





## Best Use of AI in Transportation and Logistics

**ADNOC Offshore** – AI Autonomous

Transportation at Oil & Gas

**Archetype AI** - Newton™

**Bearing AI**

**ConnexAI** – Athena AI

**Fetcherr**

**Gramener, a Straive Company** –

Intelligent Appointment Scheduler

**Hammer Corp** – Hammer AI

**Launch Labs** - Ignite

**MORI Associates** – Centralized

Endpoint Security Visibility Framework

**SandboxAQ** - AQNav

**Vcinity, Inc.**

**WNS Global Services** – FareAssist

**WNS Global Services** – KnowRA+

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## Best Use of AI in Manufacturing

**ADNOC Offshore** – AR360

**ADNOC Offshore** – Construction Barge

Performance Management

**ADNOC Offshore** – Drillhub

**ADNOC Offshore** – ADNOC Machinery

Lab Platform (MLP)

**AnswerRocket** – Max

**Apexanalytix**

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## Best Use of AI in Manufacturing (continued)

**CADDi** – CADDi Drawer

**SandboxAQ** – Large Quantitative

**Granica**

Models (LQMs)

**Index Engines** - CyberSense®

**Trax Retail** – Signal-Based

Merchandising

**Iveda** - VumastAR

**TuMeke** – TuMeke Risk Suite

**Pricefx** - Rampur

**Xoriant**

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## Best Use of AI in Legal Tech

**AI Demand Pro**

**Intapp** – Intapp DealCloud

**Anaqua** – AQX 11

**LEAP Legal Software**

**Darrow**

**Portal26** – AI TRiSM (AI Trust, Risk,

**HaystackID** – Protect Analytics AI® for

Security Management) Solution

Relativity

**Welocalize, Inc.** - OPAL

**Indium Software**





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## Best Use of AI in Natural Language Processing (NLP) and Translation

**Indium Software**

**Mozn – FOCAL**

**John Snow Labs** – Healthcare NLP

**TransPerfect** – GlobalLink Now

**LILT** – Contextual AI Engine

**vControl**

**Marriott Bonvoy & Publicis Sapient** –

**WellSaid**

Homes & Villas

**Welocalize, Inc.** – OPAL

**Messagepoint**

**Wildix** – x-bees

**Moveworks** – Moveworks GenAI

**Wolters Kluwer** – CCH Answer Connect

Enterprise Copilot

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## Best Use of AI in Entertainment

**Adthos**

**Fastly** – Fastly AI Accelerator

**Cleeng** – Cleeng Hi5

**Kumo AI** – Kumo

**Fanvue**

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## Best Use of AI in Entertainment (continued)

**Output** – Co-Producer

**Vcinity, Inc.**

**Topaz Labs** – Video AI

**Welocalize, Inc.** - OPAL

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## AI for Good Award

**ADNOC Offshore** – AI Autonomous

**John Snow Labs** – Healthcare NLP

Transportation at Oil & Gas

**Legion Technologies** – Legion

**Benchmark Gensuite®** – Genny AI

Workforce Management

**Cisco** – Cisco U.

**OneCause** – OneCause AI

**Copyleaks** – AI Detector

**Portal26** – AI TRiSM (AI Trust, Risk,

**Darrow**

Security Management) Solution

**Ellucian** – Ellucian Journey

**Sleep Cycle** – Cough Radar

**Financial Finesse** – Aimee

**Trustwise** – Optimize:ai

**Fivecast** – Fivecast MATRIX

**WellSaid**

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